

Terms of Service for City of Columbus Online Bulk Scheduling

The Online Bulk Scheduling Services are provided to the residents of the City of Columbus at no cost. Users of our Bulk Collection services must agree to the terms specified within this document. Failure to accept and comply with our terms could result in the suspension or termination of our Services to you. Please read them carefully.

Bulk Collection Guidelines

- ONLY the items you schedule online will be collected. Any additional items placed at the collection site will not be picked up.
- All loose items must be placed inside boxes. Nothing in bags or personal trash cans. Bags of trash are not considered bulk, and must be placed inside your 90 or 300-gallon container for collection. Plastic or metal trash cans placed out with a bulk collection will be discarded.
- Glass must be removed from bulk items, placed in a box, taped and marked glass. Residents are responsible for cleaning up any glass residue that may remain on the ground in front of their home as a result of collection.
- All items are to be placed no farther than 3 feet from the curb and at least 3 feet from refuse-collection container.
- Items are not to be placed out before 6:00 PM on the evening prior to your scheduled collection day.
- Items need to be placed out no later than 6:00 AM on the scheduled collection day.
- If you are scheduling for bulk collection in an area where you share a 300-gallon refuse container items are to be placed behind your property just inside the alley line.
- If you are scheduling for bulk collection within an apartment complex, items need to be placed at the designated collection point for your apartment community. If you are unsure of the exact location, please contact your leasing office or property manager.
- Items resulting from an eviction or foreclosure will not be collected.

Prohibited Items

Because of regulations or restrictions governing the disposal of solid waste, some items cannot be collected with the residential waste stream. For more information regarding the proper disposal of these items, visit the Solid Waste Authority of Central Ohio (SWACO) website at www.swaco.org or contact the 311 Call Center at 645-3111.

The list of prohibited items includes, but is not limited to:

- Hazardous, Flammable, Explosive Materials or Household Hazardous Waste (oil, oil based paint, paint thinners, pesticides, cleansers). These items should be taken to the household hazardous waste drop-off facility.
- Yard Waste (leaves, grass clippings, tree branches, tree trunks) will be collected from the curb or it can be taken to a compost facility. For curbside collection of yard waste, place leaves and grass clippings in disposable paper yard waste bags, or use your own container. Branches and

limbs are to be bundled by string or twine. Bundles are not to be longer than four feet or wider than two feet. No single yard waste item can weigh more than fifty pounds. Check the 311 website for your collection day.

- Auto Parts (tires, car batteries, motor oil, parts). Tires can go to a tire recycling center. Motor Oil and Batteries are to be taken to a local vendor or the household hazardous waste drop-off facility. Parts should be taken to a salvage yard or metal recycler.
- Building and Excavating Materials (wood, drywall, concrete, bricks, doors, windows, sinks, toilets, bathtubs, etc.). These items should be taken to a construction and demolition facility.
- Refrigerated Appliances (refrigerators, freezers, dehumidifiers, heat pumps, water coolers, air conditioners) must be disposed through a licensed vendor.
- Furnaces, Pianos or Pool Tables must be disposed through a private hauler.
- Cast Iron items can be recycled through a metal recycler.

The City reserves the right to modify these terms or any additional terms that apply to the Bulk Collection Service. Modifications may be required to reflect changes to laws or changes to our Services. You should review the terms regularly. Thank you for using our online services.